



12th Edition

Hearing & Audiology Newsletter



In my working life I had been driving Taxi's, taking people to and from appointments including different Audiology places. Having conversations with customers, I will not forget the stories about the satisfaction and also quite often dissatisfaction with the service they had received.

As the time arrived where I needed an audiologist I pondered which one to choose. Needless to say, I had an easy task to choose the right place and that's how I ended up at Hearing & Audiology. One thing still amazes me, having dealt with Duncraig and the head office in Subiaco, is the always friendly and helpful service I receive every time, over the last 3 to 4 years. It's just fantastic. I can only describe it as the good old fashioned service one used to get many, many years ago from most service providers.

Therefore I would like to say a sincerely heartfelt thank you to everyone at Hearing & Audiology and keep up your great work.

Kind Regards, Hans Teuber

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Follow us on twitter

Keep up to date on the latest news and events at

hearingandaudiology.com.au



Welcome to 2015 and our 30th Year

We hope you all enjoyed your Christmas and New Year period and stayed safe during the hectic times. Everything is back in full swing in the clinic with the trips to Karratha and Geraldton already planned and underway. This is a very special year as we celebrate our 30th birthday in independent private practice.

Batteries

When you need **new batteries** you can either pop into the clinic and pick some up or you can simply **call us** on 9388 8003 and we will **post them out to you**.

Used batteries should not be placed in your rubbish nor recycling bins at home. These batteries can be recycled but only at designated recycle points. **Batteries** can be **recycled** at any **Battery World** store, as well as many city/council buildings and libraries. A full list of businesses involved in battery recycling can be found on the 'Recycling Near You' webpage. In **Geraldton**, batteries can be recycled at the **Civic Centre**, QPT post office and Geraldton Regional Library.

If you place batteries in the rubbish or home recycling they end up in land fill which puts hazardous chemicals into the ground. This can impact the environment as the chemicals leach into soil and water systems. By recycling the batteries the metals used can be reused and hazardous chemicals will not enter the ecosystem.

Swim, Noise and Musician Plugs

Did you know that we do custom swim, noise and musician plugs? If you have grommets or perforated ear drums you should not get your ears wet. Plugs and ear wraps are recommended, this is especially important in the hot summer months and swimming to cool down. Also remember, as a general rule, that if you need to raise your voice to be heard, the noise or music is too loud and is causing irreversible damage to your hearing. Custom noise and musician plugs come with a variety of noise filtering options and will help preserve your hearing.



15 Reasons You Should Wear Two Hearing Aids

1. Keeping both ears active resulting in less hearing loss deterioration

Research shows that when only one hearing instrument is worn, the unaided ear tends to lose its ability to hear and understand. This is clinically called auditory deprivation effect. Those wearing two hearing instruments keep both ears active, keeping auditory deprivation at bay.

2. Better understanding of speech

By wearing two hearing instruments, rather than one, selective listening is more easily achieved. This means your brain can focus in the conversation you want to hear. Research shows that people wearing two hearing aids routinely understand speech and conversation significantly better than people wearing one hearing aid.

**For ongoing updates on the latest technology please go to our website:
www.hearingandaudiology.com.au**

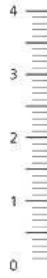
Hearing begins... right here!

Hear Better Than Normal Hearing People*

Siemens has released new technology called Binax which simulates how normal hearing people process sound from both ears. This new technology uses a virtual 8 microphones, which provides heightened sensitivity to sounds. According to two independent studies, this allows hearing aid users to hear better app, which allow easy to use, personal than normal hearing people when in noise. Binax comes in two different levels of technology and in the discrete Receiver-In-the-Canal style. Available with this device is a streamer and smartphone control of the devices.



binax



Hearing Humour



Geraldton & Karratha Trip Dates

Geraldton Dates

February: 10/11/12, 24/25/26
April: 14/15/16, 28/29/30
June: 11/12/13, 23/24/25
August: 4/5/6, 18/19/20
October: 6/7/8, 20/21/22
December: 1/2/3, 15/16/17

March: 10/11/12, 24/25/26
May: 2/13/14, 26/27/28
July: 7/8/9, 21/22/23
September: 1/2/3, 15/16/17
November: 3/4/5, 17/18/19

Karratha Dates

February 10/11. Further dates will be in the next newsletter.

Insuring your hearing aids

If you have privately **purchased** your **hearing aids**, or upgraded and paid extra from those fully subsidised by the government, then it is advisable to insure your aids.

Hearings aids can be **insured in your home and contents insurance** which will provide cover if they are lost and will sometimes pay for repairs, depending on your cover.

We have heard through the grapevine, that in September someone bought some new hearing aids, not from us, and then went out on a boat the next day. They looked overboard and one of their aids fell off. How it fell off we don't know, but they didn't have them insured, so they then had to decide if they could afford another brand new aid or go without.

If you have **fully subsidised** hearing aids from the government, you **do not need to insure** them. If you lose one there is a \$30 replacement in order to provide a new aid. If you have paid extra to get better technology, this is not covered by the \$30 replacement fee.

Appointments can be made
online at
hearingandaudiology.com.au

HEARING AND AUDIOLOGY NEWS

Everyone here at Hearing and Audiology has returned from the Christmas break refreshed and ready for 2015. Some of us went on holidays, whereas others decided to relax at home. We have some new members to the family this year, welcoming two new ladies starting in the Subiaco office, Chelsea and Nadine. Tina and Kristen have also had additions to their families, each with a new puppy, Nala and Tango.



Hearing & Audiology

Call (08) 9388 8003

SUBIACO: Unit 36, Crossways Centre, Cnr Bagot & Rokeby Roads
DUNCRAIG: Glengarry Shopping Centre, Shop 11/59 Arnisdale Road
GERALDTON: Panaceum Group, 233 Lester Ave
KARRATHA: visiting Pilbara Health Network, 2/2690 Sharpe Avenue

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